

## Heathrow Leadership Group

### Meeting 44

#### Minutes of a meeting held

On Friday 4 March 2022 at 10:00

<b>Present:</b>	Doyle, Sean	British Airways
	Holland-Kaye, John	Heathrow Airport Holdings Limited (Chair)
	Moriarty, Richard	CAA
	Rolfe, Martin	NATS
	Weiss, Shai	Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<b><u>Minutes of Previous Meeting</u></b> The minutes of HLG 43 were agreed.	
2.	Actions were discussed.	
3.	<b><u>Mojo</u></b> <ul style="list-style-type: none"> <li>The Safety paper was discussed.</li> </ul>	
5.	<b><u>Transform Customer Service</u></b> <ul style="list-style-type: none"> <li>The Operational Performance review and Ramp-Up papers were discussed.</li> </ul>	
6.	<b><u>Beat the Plan</u></b> <ul style="list-style-type: none"> <li>The Capital Portfolio paper was discussed.</li> </ul>	
6.	<b><u>Sustainable Growth</u></b> <ul style="list-style-type: none"> <li>The Demand and Heathrow 2.0 papers were discussed.</li> </ul>	
7.	<b><u>Date, Time and Venue of Next Meeting</u></b> 14:00-16:00, Monday 5 September 2022 Microsoft Teams	

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**John Holland-Kaye**  
 Chairman