

## Heathrow Leadership Group

### Meeting 31

**Minutes of a meeting held in the Board Room, The Compass Centre, Nelson road, Hounslow, Middlesex, TW6 2GW.**

**On Thursday 01 November 2018 at 14:00**

**Present:**

Cruz, Alex	British Airways
Holland-Kaye, John	Heathrow Airport Holdings Limited (Chair)
Moriarty, Richard	Civil Aviation Authority
Rolfe, Martin	National Air Traffic Services

**Apologies:** Kreeger, Craig      Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<b><u>Minutes of Previous Meeting</u></b> The minutes of HLG 30 were agreed.	
2.	Actions were discussed.	
3.	<b><u>Mojo</u></b> <ul style="list-style-type: none"> <li>The health and safety paper was noted and there was strong support for the teamHeathrow safety group, led by the Heathrow COO.</li> </ul>	
4.	<b><u>Transform Customer Service</u></b> <ul style="list-style-type: none"> <li>There was a discussion on network delays across Europe. These are expected to be significant for the next few years due to lack of air traffic controllers in Germany, in addition to any strike action in, say, France, Italy and Spain. There was support for continuing the CAA led Industry Resilience Group to ensure that the UK aviation sector was coordinating activities as much as possible.</li> <li>There was a brief discussion on winter preparations.</li> <li>Oscar Ramudo and Nick Jariwalla from Border Force gave an update on the Chancellor's announcement that passengers from 5 eyes countries and Japan would be allowed to use e-gates by summer 2019. The Group offered any support to make this successful, encouraged BF to ensure that service through e-gates remained fast, and that every effort was made to introduce this for the end of March 2019. It was proposed that a trial could take place ahead of a full implementation.</li> </ul>	

5.	<b><u>Beat the Plan</u></b> <ul style="list-style-type: none"> <li>• The papers on plans to increase capacity in existing terminals ahead of expansion and cargo were noted.</li> </ul>	
6.	<b><u>Brexit</u></b> <ul style="list-style-type: none"> <li>• There was support for the CAA to host a meeting with representatives of the sector who are leading on Brexit planning to identify some common planning scenarios.</li> </ul>	
7.	<b><u>Sustainable Growth</u></b> <ul style="list-style-type: none"> <li>• There was a discussion on progress, schedule and key risks.</li> <li>• Heathrow was encouraged to build confidence around schedule and cost.</li> <li>• The airspace change programme was discussed.</li> </ul>	
7.	<b><u>Date, Time and Venue of Next Meeting</u></b> 09:00-11:00, Monday 28 January 2019 Board Room, Heathrow Compass Centre	

---

**John Holland-Kaye**  
Chairman