

Heathrow Leadership Group

Meeting 10

Minutes of a meeting held in the Board Room, The Compass Centre,
Nelson road, Hounslow, Middlesex, TW6 2GW.

On Monday 29 July, 2013 at 09:00

Present:

Sir Charles Montgomery	Border Force
Richard Deakin	NATS
Andrew Haines	CAA
Keith Williams	British Airways
Christoph Mueller	Aer Lingus
Craig Kreeger	Virgin Atlantic Airways
Colin Matthews (Chair)	Heathrow Airport Holdings Limited
Tina Temby (admin)	Heathrow Airport Holdings Limited

Apologies: None

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject		
1.	<p><u>Minutes of Previous Meeting</u> The minutes of 24 April, 2013 and 15 May, 2013 were agreed.</p>		
2.	<p><u>Short Term Issues</u></p> <p>a. Immigration Sir Charles described Border Force priorities and progress. The group acknowledged the importance of security and also noted progress over the last 15 months in terms of passenger service. The group discussed opportunities for improvement in the future including those associated with automation and premium services.</p> <p>b. Terminal 2 Terminal 2 is currently on track. The group discussed the main risks and mitigations.</p> <p>c. Runway Resurfacing The project is on track for completion later in the year.</p>		

3.	<p><u>Working to Plan</u> The group discussed the challenges associated with changing the “operating model” from “first come first served” to “working to plan”. CDM has worked well in general but requires some IT solutions to address the problems associated with excess messages during disruption. It was agreed that APOC is needed and ought not to be delayed pending the outcome of the Q6 settlement.</p>		
4.	<p><u>Airports Commission</u> The group reviewed progress and noted the criticality of a clear view from the Commission regarding the “hub” arguments made by network airlines and Heathrow Airport.</p>		
5.	<p><u>AOB</u> None</p>		
6.	<p><u>Date, Time and Venue of Next Meeting</u> Monday 14 October, 2013 09:00 - 11:00 Board Room, Heathrow Compass Centre</p>		

Colin Matthews
Chairman