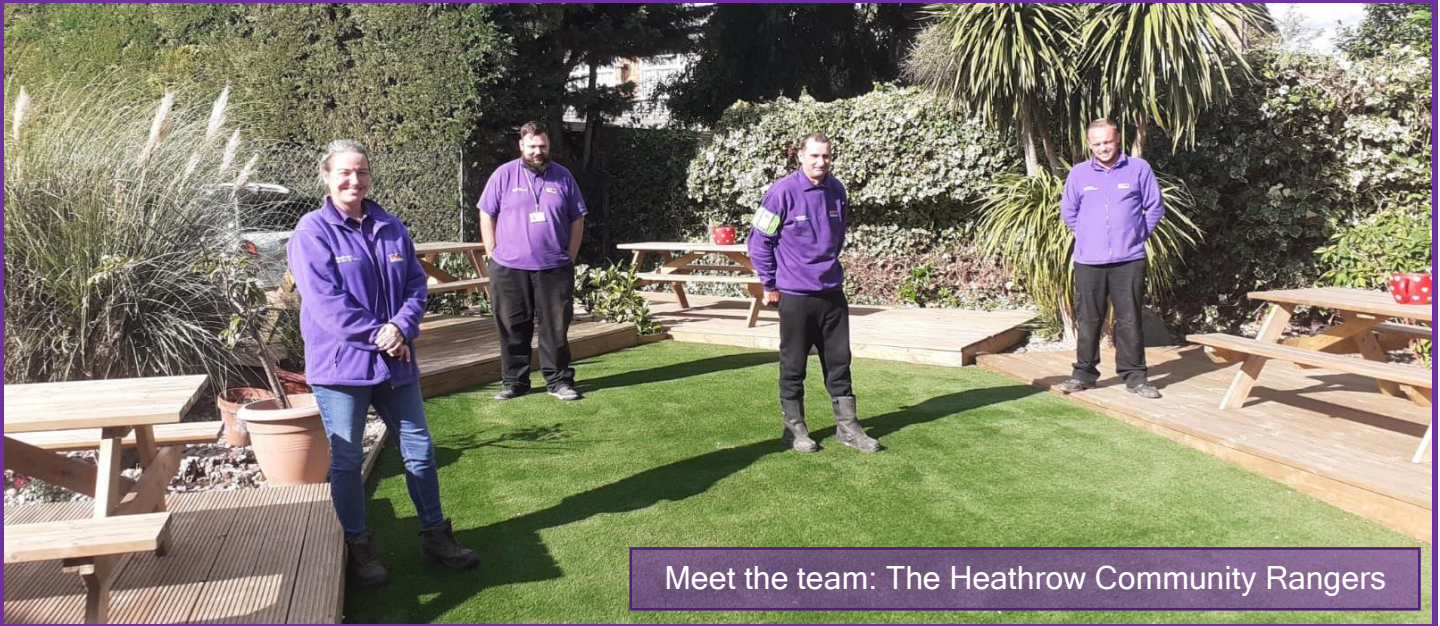


Heathrow Community Bulletin

AUTUMN 2020

Heathrow



Meet the team: The Heathrow Community Rangers

HEATHROW DEFIBRILLATORS - COMMUNITY OFFER

Cardiac arrest is a life-threatening situation. Early cardiopulmonary resuscitation (CPR) and early defibrillation are vital to improve survival chances. At Heathrow, we ensure you are never too far from a defibrillator and our teams regularly receive training on CPR. Given the number of defibrillators we have at Heathrow we have upgraded our systems so they can be monitored remotely.

This means we have a stock of working defibrillators that we would like to donate to groups in the local community. If you represent an organisation that would benefit from one of these defibrillators please contact us, using the Community Relations email address or phone number found on the final page, by Friday 30th October 2020. Please ensure you include the following:

- The name of the organisation/group/charity
- How the organisation would benefit from a defibrillator (max 100 words)
- A contact phone number or email address.

HEATHROW COMMUNITY RANGERS

Our team of Heathrow Community Rangers, Georgie, Lee, Daryl and Steve, are undertaking many of their usual activities in the communities of Stanwell, Stanwell Moor, Colnbrook, and Poyle, including gardening/landscaping and litter picking. The team are easily recognisable in their purple fleeces, if you see them out-and-about, please do say hello.

They have also spent time over the last couple of months supporting our local primary schools, by helping to get them ready for the return of children. This has included painting classrooms at William Byrd Primary Academy and helping to maintain the outdoor space at Pippins Primary.

If you have ideas of how the team could be supporting your community group or project, please do get in touch.

HEATHROW COMMUNITY TRUST - COVID RESILIENCE GRANTS

The Heathrow Community Trust (HCT) has just awarded £96k to local organisations to help them continue to cope with the impacts of Covid-19 when delivering support in their communities. The 33 funded projects will together reach over 42,000 people in need in the local area.

HCT's CEO, Dr Rebecca Bowden, said: "We are still seeing a need for the provision of emergency food and were pleased to be able to give funding to Stanwell Food Bank, who have seen a dramatic increase in those needing their services as a result of job losses in the area. We've also seen a huge need for counselling and mental health support for children, young people and their families. We're delighted to support many projects including one with Hounslow Action for Youth which is specifically supporting young people with SEND (autism, ADHD and learning difficulties) who have found lockdown very difficult."

This funding is in addition to £94k worth of Covid emergency grants which the Trust distributed in April 2020. The Heathrow Community Trust is an independent charity, which receives a large proportion of its funding from Heathrow and from the fundraising efforts of Heathrow colleagues. You can find out more about the work of the Trust on the [HCT website](#).

AIRPORT OPERATIONS

Covid-19 continues to have a significant impact on Heathrow's revenue. Traffic fell in September, with just over 1.2 million passengers travelling through the airport, down 82% compared to 2019.

Cargo volumes, which are normally carried in the hold of passenger planes, fell by 28.2% compared to the same time last year, due to the lack of long-haul flights.

Many colleagues remain on furlough, including in the Communities team.

FOODBANK DELIVERIES

Earlier this month, Tourvest - a travel retailer at Heathrow had surplus hot chocolate sachets and shortbread that they kindly donated to the local community.

Our Heathrow Community Rangers supported this by delivering the 7,000 hot chocolate sachets and multiple cases of shortbread to three local community groups (Reach Feltham, Colnbrook Cares and Stanwell Foodbank) as well as to four local schools.

HCEB INDEPENDENT FORUM - 9 SEPTEMBER

The Heathrow Community Engagement Board's second virtual independent forum took place last month, bringing together community representatives, local authority leaders and other local stakeholders.

John Holland-Kaye, Heathrow's chief executive, gave an update on the impact Covid-19 has had on airport operations and answered questions on passenger safety, economic recovery and jobs. Oxford Economics presented the findings of their research, commissioned by the HCEB to look at the impact of reduced activity at Heathrow on local communities and identify who might be most vulnerable.

The next HCEB Independent Forum is due to take place on 9 December. More information about the forum can be found on the [HCEB website](#).

FLY SAFE

Heathrow's priority has, and will always be, to ensure the safety of both our passengers and colleagues. We have implemented a wide range of extra measures that comply with UK Government guidelines and are designed to continue to keep everyone as safe as possible at Heathrow.

These measures include, extensive cleaning (including UV cleaning robots and electrostatic fogging machines), over 600 hand-sanitiser stations, social distancing signage, contactless payments and water stations, safety marshals, and, mandatory face coverings for passengers and colleagues (unless they are exempt). More details about our safety measures can be found on the [Heathrow website](#).

JUDICIAL REVIEW

The Judicial Review hearing for the Airports National Policy Statement (ANPS) took place at the Supreme Court on the 7 and 8 October 2020. We do not expect to hear an outcome from this hearing until early 2021.

HEATHROW'S BIODIVERSITY SITES

Heathrow has 13 biodiversity sites around the airport. These are spaces for both wildlife and the public to enjoy. The sites are home to a number of rare mammals, beetles, hundreds of butterflies as well as ground-nesting birds and reptiles. You can see photos taken at some of the sites below.

If you would like information on how the sites are managed, please contact the Biodiversity Conservation Officers via the Community Relations email address.

Please remember to take any litter home with you. BBQs, fires, motorcycles and quadbikes are not permitted at the sites. If you see anything suspicious on one of Heathrow's biodiversity sites, please call Heathrow's Airport Operations Centre on 020 8745 7672.

SOUTHERN RUNWAY UPDATE

Repairs to our southern runway are now complete. We have therefore returned to normal operations using both runways during the day and night periods, as published in our [runway alternation schedule](#).

We were only able to operate from the northern runway during certain time periods while the repair works were completed. We appreciate this may have caused disruption for some local communities, however, by undertaking the repairs while flight volumes were significantly lower than normal we have been able to carry them out in the fastest and most efficient way. This should minimise unplanned repairs in the future, causing less disruption to both our operations and local communities. More information about the works can be found on the [Heathrow website](#).

CONTACT US

As always, our team is here to help with any questions you have about Heathrow. Please do get in touch - either give us a call or drop us an email:

T: 0800 307 7996

E: communityrelations@heathrow.com

