

Local Community Forum MINUTES



Date: 20th January 2026

Meeting location: Compass Centre, Nelson Road, Hounslow, TW6 2GW

Time: 17:30-20:00

Present:

Chair: Dr Roger Green- Independent Chair of LCF

Present:

Justine Bayley – Stop Heathrow Expansion (Virtual)
Simon Crossley – Stanwell Moor Community Watch
Nicola Edwards – William Bryd Primary School
Shafick Emmambokus - Cranford Action Group
Moureen Gordan - Stanwell Moor Community & Wellbeing Garden
Peter Hood – Colnbrook Residents Association
Christian Hughes - Longford Resident’s Association (Virtual)
Leon Jennion – Longford Residents Association
Ian Millin – Stanwell Events
Veronica Rumsey – Friends of the Great Barn, Harmondsworth
Hardip Singh - Governor, Harmondsworth Primary School
Roger Smith – Hounslow Respiratory Support Group
Mike Smooker – Civilian Crime Prevention Unit, Metropolitan Police
Brian Stacey – Independent Chair, Air Quality Working Group
Eilish Stone – Harmondsworth Allotment Association
Jane Taylor – Harmondsworth & Sipson Resident’s Association (HASRA – Sipson)
Christine Taylor - HASRA (Harlington)
Tracey Waltho – Chair, CISHA

Observers:

John Braggins – Back Heathrow
Hylton Garriock – Longford Resident’s Association (Virtual)
Penny Lewis – Harmondsworth Resident (Virtual)
Ian Matthews – Longford Resident Association
Angela Smith – Hounslow Respiratory Support Group

Becky Coffin – Director Communities & Sustainability, Heathrow
Neena Haria – Senior Community Engagement Manager, Heathrow
James Holmes – Head of Local Strategic Engagement, Heathrow
Sarah Omar – Community Engagement Coordinator, Heathrow
Sarah-Jane Pickthorne – Community Engagement Manager, Heathrow
Jonathan Pam – Operational Impacts & Community Engagement Lead
Gavin Wilson - Head of Commercial Development, Heathrow

Apologies:

Cllr Alistair Buchanan – Colnbrook with Poyle Parish Council
Cllr Sean Beatty – Ashford North & Stanwell South
Kathleen Croft – Stanwell Moor Community Watch
Cllr Wendy Matthews – Iver Parish Council
Cllr June Nelson – London Borough Hillingdon
Guy Williams – Back Heathrow
Graham Young – Richings Park Resident’s Association



Item	Action
<p>WELCOME & CHAIRS UPDATE – ROGER GREEN, LCF CHAIR</p> <p>The Chair welcomed all members, guest speakers, and observers. Apologies were noted as listed above. The Chair reminded forum members of the Code of Conduct, highlighting the importance of respecting each other’s views and working together. It was also highlighted that if members need clarification on information, they’re unsure about, they should contact the Community Engagement Team or use Heathrow’s Community Relations Line. Heathrow will always ensure members receive accurate and up-to-date information.</p> <p>Membership Survey / Terms of Reference</p> <ul style="list-style-type: none"> The Chair thanked all members for completing the LCF Membership Survey and submitting their Terms of Reference/Constitutions. <p>The Chair informed members of a recent conversation with CEO of Hillingdon Mind and asked whether members would find it useful for her to attend the next LCF meeting. The Chair also confirmed that they will be meeting them next week, where discussions will be about the LCF priorities for the year, with a particular emphasis on Health and Wellbeing.</p>	<p>1.ROGER GREEN: Invite CEO Hillingdon Mind to the next LCF meeting.</p>
<p>ACTIONS FROM PREVIOUS MEETING – ROGER GREEN, LCF CHAIR</p> <p>The minutes had been circulated in advance for comments along with the actions.</p> <p>The November minutes were approved by the LCF Chair and members.</p> <p>All actions were confirmed as completed. LCF Members raised the below actions:</p> <p>Action 8 – No progress has been made on securing long-term noise and vibration monitoring for Longford. Repeated deferrals and no forward movement since 2024.</p> <p>Action 13 - Tenants remain concerned about potential rent increases following the transition from Romans to Coopers.</p> <p>Action 14 – Request for all 2026 LCF meeting dates to be shared.</p>	<p>2.ROGER GREEN: To follow up with Heathrow’s Noise Team on the progression with action 8.¹</p> <p>3.JANE TAYLOR: To share Neena Haria’s details to affected residents who are concerned about rental increases of Heathrow properties.</p> <p>4.COMMUNITY ENGAGEMENT: Send</p>

¹ The Heathrow Noise Team have been in contact with the Longford Resident’s Association (LRA) as recently as January regarding a noise monitor location and vibration monitoring for Longford. Longford has been submitted as possible location for a community noise monitor. Finalised location will be consulted on at the March NACF meeting. The Noise Team continue to work with the LRA and are in communication to establish suitable locations and methodology.



Item	Action
	details of 2026 LCF meeting dates.
<p>TERMS OF REFERENCE (TOR) & MEMBERSHIP SIGN OFF – ROGER GREEN, LCF CHAIR</p> <p>Terms of Reference were sent out to members for comments and if no comments raised to the Chair, will assume they have been signed off.</p>	
<p>COMMUNITY UPDATES – LCF MEMBERS</p> <p>HASRA – Sipson:</p> <ul style="list-style-type: none"> Residents continue to make enquiries about the status of property purchases, including how and when properties are being bought. <p>Harmondsworth Allotment Association:</p> <ul style="list-style-type: none"> Residents are concerned about their future and the uncertainty surrounding the long-term status of the allotment. <p>William Byrd Primary School:</p> <ul style="list-style-type: none"> Six screen monitors were recently donated to the school by Heathrow. The school would like to thank Heathrow for all the support given to the students and teachers. <p>Colnbrook Residents Association:</p> <ul style="list-style-type: none"> Ongoing issues with the village hall car park being filled with vehicles left for long periods, believed to be linked to airport parking. Parking pressures are also affecting nearby streets, including vehicles being left near the M25 bridge cul-de-sac, causing frustration for residents. Slough Borough Council is progressing the rollout of Controlled Parking Zones (CPZs), though progress is slow due to consultation and objections. <p>Longford Residents Association:</p> <ul style="list-style-type: none"> Significant concerns remain about airport staff/contractors parking in Longford, particularly after 6pm, with night-shift workers parking in the village before walking to the airport. <p>Heathrow - This can be raised at the next Heathrow Area Transport Forum (HATF) Special Interest Group (SIG), and the local authority may need to be involved. We can also contact the local authority as we provide funding to Hillingdon to support night-time and early-morning Public Space Protection Order (PSPO) enforcement.</p> <p>Longford Residents Association - <i>How does the PSPO enforcement apply to private hire vehicles not displaying their licencing plates?</i></p> <p>Heathrow – This falls under the local authority, but the understanding is that PSPO applies to private-hire vehicles, taxis or chauffer vehicles that can be clearly identified. Heathrow colleagues and Team Heathrow contractors are reminded regularly not to park in local residential areas. Further reminder and review how best to circulate this guidance across all local areas will be actioned.</p>	<p>5.MIKE SMOOKER: To follow up with Maple regarding parking concerns.</p> <p>6. COMMUNITY ENGAGEMENT TEAM: Ensure overnight and early morning PSPO enforcement in Longford is raised with Hillingdon Council and report back to LCF.</p> <p>7.COMMUNITY ENGAGEMENT TEAM: To provide further</p>



Item	Action
<ul style="list-style-type: none"> • An incident occurred in West Drayton, where a meet-and-greet operator used two customer vehicles for a race, Thames Valley Police are investigating. • A customer’s vehicle was left for over a week in an APCOA multi-storey, with a ticket subsequently placed on the car, believed by the operator to avoid charges. • In Colnbrook, an operator denied involvement in a complaint; enquiries are ongoing to confirm responsibility. • In Stanwell, investigations into street-parking issues have been narrowed to one or two companies, with further enquiries active. • The British Parking Association (BPA) advised that complaints should now be escalated via local MPs, reflecting the difficulty in regulating the sector. • Discussions are underway with a senior officer to consider the possibility of escalating meet-and-greet issues to the National Crime Agency, recognising that the problem is national, affecting other airports. <p>Chair - As part of the LCF, we continue trying to stop taxis and rogue meet-and-greet operators parking and dumping vehicles in local streets. It is disruptive and still ongoing. With more than 100 meet-and-greet companies advertising and fewer than 10 reputable ones, this is a real political issue.</p> <p>MS - Crime enforcement is improving, the biggest issue for local residents remains the street-parking caused by these operators.</p> <p>Stanwell Moor Community Watch – <i>Can Heathrow recommend meet and greet operators?</i></p> <p>Heathrow - Due to competition law requirements, Heathrow cannot recommend individual companies. We advise customers to look for British Parking Association (BPA) registered operators.</p> <p>MS – Passengers choosing to park via meet-and-greet should always choose reputable companies. The BPA’s AM-GO scheme is currently under review.</p> <p>Heathrow - The main challenge is bringing operators and airports together through the HATF SIG². This is a challenge seen across all UK airports. The BPA is a national body, and the AM-GO scheme plays a central role in this process.</p> <p>HASRA Harlington – <i>Can Heathrow signpost residents towards safer options for example, the use of Heathrow-run car parks.</i></p> <p>MS - Heathrow previously attempted this but lost the case in court, meaning Heathrow cannot restrict or steer customers exclusively towards its own parking product.</p>	

² Heathrow Area Transport Forum (HATF) Special Interest Group (SIG) on parking meeting notes can be found on their [website](#)



Item	Action
<p>'YOUR AREA' WEBSITE DEMONSTRATION – JONATHAN PAM (JP), OPERATIONAL IMPACTS & COMMUNITY ENGAGEMENT LEAD</p> <p>Heathrow has upgraded its noise and community information website to improve transparency and help residents better understand aircraft activity in their area. While some parts of the site remain the same, new features such as a clearer '<u>Your Area</u>' section with real-time and historical noise data, local flight information and easier tools for reporting concerns have been added. These updates support Heathrow's commitment to strengthening community education and improving access to noise related information, with more enhancements planned as development continues.</p> <p><u>WebTrak</u></p> <ul style="list-style-type: none"> ○ Real-time aircraft movements (20-minute delay built in) ○ Arrival (red), departure (green), and non-Heathrow aircraft (grey) ○ Yellow dots representing noise monitors ● Key functions demonstrated: <ul style="list-style-type: none"> ○ Clicking an aircraft to view height, speed, track and flight ID ○ Ability to submit a noise complaint directly via the speech bubble icon ○ Overlay options (layers) for: <ul style="list-style-type: none"> ▪ flight paths ▪ noise contours ▪ departure routes ○ Ability to scroll back in time to review periods and investigate possible causes ○ Send a direct complaints or observations about a specific aircraft/flight <p><u>X-Plane</u></p> <p>A more advanced tool that allows users to:</p> <ul style="list-style-type: none"> ○ Enter their postcode ○ View aircraft passing through a vertical "gate" (a 3D corridor of airspace) ○ Analyse patterns for arrivals and departures over time ○ More technical data ○ Data currently published up to November, with updates pending ○ Heathrow plans to create explainer videos due to the complexity of the tool. <p><u>Flight Path</u></p> <p>Provides simplified visualisation of:</p> <ul style="list-style-type: none"> ○ Westerly and easterly operations ○ Typical arrival and departure tracks over any postcode ● Demonstrated: <ul style="list-style-type: none"> ○ How users can enter their own postcode ○ How water-fall style timing charts show when and how often flights pass overhead ● Intended to give residents a quick overview of flight movement patterns. <p><u>Noise Contours</u></p> <p>Noise contour maps, showing:</p> <ul style="list-style-type: none"> ○ Current contours ○ Historical comparison back to the 1970s ○ Major reduction in noise footprint over decades due to quieter aircraft 	



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<ul style="list-style-type: none"> ○ COVID impact causing temporary shrinkage of contours ○ Noted that aircraft noise may not continue to decline at the same pace <p>Noise Monitors</p> <ul style="list-style-type: none"> ● Example shown by clicking on a noise monitor location (e.g. High Wycombe) to view: <ul style="list-style-type: none"> ○ Daily operational data ○ Noise levels ○ Overflight numbers ○ Aircraft types recorded ● Particularly useful for: <ul style="list-style-type: none"> ○ Residents seeking detailed noise evidence ○ Tracking patterns by time of day and wind direction (westerly/easterly split) <p>Local Overview</p> <p>Provides a postcode specific dashboard for:</p> <ul style="list-style-type: none"> ○ Flight numbers per day/month ○ Flight distribution by hour ○ Types of aircraft ○ Heathrow vs other airports traffic comparison ○ This tool helped clarify cases where complaints misattributed noise to Heathrow when caused by other airports (e.g. London City Airport). <ul style="list-style-type: none"> ● Function lets residents: <ul style="list-style-type: none"> ○ Enter their address ○ See detailed insights on operations above them ○ Compare trends over multiple years <p>Longford Residents Association – <i>I have shared feedback that the X-Plane tool does not recognise UB7 postcodes for Longford, and no aircraft appear within the radius. I asked for this to be reviewed.</i></p> <p>JP – We will look into this issue.</p> <p>Harmondsworth Allotment Association - <i>Will there be a clearer and more obvious link to the 'Your Area' section?</i></p> <p>JP – This needs improvement and will review the navigation so the link is easier to find. The tools are new and future development will include a Stage 2 explanatory video. The aim is to give communities and professionals (including health and wellbeing teams) clearer information about noise, sleep disturbance and mitigation, supporting better conversations and shared understanding.</p> <p>Stanwell Moor Community Watch - <i>Where are comments/complaints being routed once submitted?</i></p> <p>JP - All complaints go to the Community Relations Team, who track volumes and trends and provide weekly reporting back into the noise teams.</p>	<p>10.JONATHAN PAM: Look into UB7 postcode error on X-Plane webpage.</p> <p>11.JONATHAN PAM: Review and improve the 'Your Area' weblink navigation on the Noise section of Heathrow's website to ensure easier visibility.</p>



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<p>AIR QUALITY UPDATE – BRIAN STACEY (BS), INDEPENDENT CHAIR AIR QUALITY WORKING GROUP</p> <p>Ultrafine particle (UFP) monitors, now deployed at:</p> <ul style="list-style-type: none"> • Longford • Harlington • LHR2 Airside (long-term monitoring station) <p>These UFP monitors have been operational since December 2025. Data is not yet available as it requires processing and comparison against research-network datasets. Additional work taking place includes understanding:</p> <ul style="list-style-type: none"> • How particle concentrations change with distance from the airport • Airside measurements • Wider research and community understanding <p>Low-Cost Sensors</p> <ul style="list-style-type: none"> • Heathrow has procured 10 low-cost sensors. • 7 locations are already assigned to local schools: <ul style="list-style-type: none"> ○ Stanwell Fields Primary ○ William Byrd Primary ○ Heathrow Primary ○ Harmondsworth Primary ○ Pippins Primary ○ Colnbrook Primary ○ Bedfont Primary • 3 locations remain unassigned, and community members may lobby or propose locations. • Schools will get indoor and outdoor monitoring, including CO₂ measurement for the Education Engagement & Development programme. • Sensors expected to be operational soon. <p>Stanwell Moor Community Wellbeing & Garden - <i>Can Stanwell Moor Village Hall/playground area be given a sensor?</i></p> <p>BS - Yes, it is already recognised as a gap. Main challenge is ensuring a power supply, but Stanwell Moor is on the list for consideration.</p> <p>HASRA Harlington - <i>Should residents choose locations or rely on technical guidance from you?</i></p> <p>BS – Both, scientific gaps exist (e.g. Stanwell, Hounslow border), but it is important residents feel their concerns are addressed. Engagement is a priority.</p> <p>Stanwell Moor Community Watch - <i>What pollutants will the low-cost sensors measure?</i></p> <p>BS - They will measure Nitrogen Dioxide (NO₂), PM10, and PM2.5.</p> <p>Longford Residents Association - <i>Is the same UFP technology used at Greengates also deployed at LHR2? When will the UFP data be publicly available? How much does the</i></p>	<p>12.COMMUNITY ENGAGEMENT TEAM: Send email to members for members to propose locations for the three remaining sensors.</p>



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<p><i>Greengates/LHR2 technology cost, and can it be purchased independently?</i></p> <p>BS – Yes, same technology, used in addition to the monitoring equipment to allow comparison. No confirmed timeline for ratified data but this data will feed into quarterly and annual reports. It is hard to get this data quickly as it has to be verified for accuracy before publishing Yes, they can be purchased independently. Manufacturer Pegasor Airam - Cost: approximately £10k–£12k per unit.</p>	
<p>LCF PRIORITIES – ROGER GREEN, LCF INDEPENDENT CHAIR</p> <p>LCF Priorities meeting took place on 8th January which focused on reviewing the 2025 priorities and updating them for 2026.</p> <p>The 2026 draft priorities will be circulated to LCF members to review and propose additions and amendments.</p> <p><i>William Byrd Primary - A new Hillingdon initiative is Careers Week in primary schools. William Byrd is the only primary school in Hillingdon running Careers Week this year. The school would welcome the opportunity to work with Heathrow in June, and this collaboration would be beneficial to other schools in future years.</i></p> <p>Heathrow – We can include this into the priorities.</p> <p><i>Stanwell Moor Community Watch - Under Surface Access about sustainable travel. I would like to highlight the importance of the Stanwell Moor bus route, which is used heavily by residents and airport employees. This bus service must not be lost, as it provides essential sustainable transport between the village and the airport.</i></p> <p>Heathrow – We acknowledge this as useful feedback and confirm it will be incorporated.</p> <p>Heathrow – At the priorities meeting there was a discussion around benchmarking Heathrow against other airports to better understand how we compare within the industry. We agreed that this would be a valuable exercise.</p>	<p>13.COMMUNITY ENGAGEMENT TEAM: Send LCF Members 2026 draft priorities for review and comments.</p>
<p>EXPANDING HEATHROW PROPERTY UPDATE – GAVIN WILSON (GW), JAMES HOLMES, NEENA HARIA, HEATHROW</p> <p>Heathrow acknowledged the significant responsibility to ensure we provide clear and accurate information about our plans, not only regarding Heathrow expansion but across all aspects of our operations.</p> <p>It had come to Heathrow’s attention that incorrect information had circulated over the weekend (prior to this forum) regarding property communications and timelines. It was confirmed that this information was not approved by Heathrow and it was clarified that no correspondence was issued on 18th –19th January, that valuations will not begin in April 2026, and that there is no backlog of requests.</p> <p>After a review with our supplier that manages the Community Relations line, it has since been identified that information was shared outside of Heathrow approved scripts.</p>	



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<p>An email exchange that helped to uncover this highlighted how distressing it can be for members of the community when it is unclear what is fact and what is rumour, particularly on such a sensitive topic as property.</p> <p>Immediate action has been taken, with internal processes and the strengthening of contract controls being reviewed to ensure a recurrence of this type does not happen again. Furthermore, to improve transparency, accountability and training, Heathrow will look to implement, through our supplier, the recording of calls to address concerns about what is communicated in order to avoid misinterpretation and rumours. Heathrow apologised for the distress caused, accepted responsibility and reaffirmed its commitment to providing clear, accurate and timely updates directly to the community.</p> <p>Harmondsworth Allotment Association - <i>Did the misinformation originate from Heathrow or its contractors? How will Heathrow ensure consistent information and reduce risk of rumours? Where does CBRE fit in, were they involved in the misinformation?</i></p> <p>Heathrow – The supplier that manages our community relations line denied being the source of the quoted dates and statements; however, our line-by-line review with them confirmed that some information had been shared with residents that was not Heathrow approved. CBRE, which supports us with acquisition work and valuations, had no involvement in the misinformation.</p> <p>Chair – This is an unfortunate situation, especially given previous LCF discussions about the need for consistent messaging from Heathrow on expansion and growth.</p> <p>CISHA - Heathrow’s immediate actions were the right first steps but would require a full risk assessment. Residents must be confident that the information they receive is reliable. Thank you, Heathrow, for taking responsibility and apologising but more work will be needed going forward.</p> <p>Expanding Heathrow Property Update:</p> <p style="text-align: center;"><small>Classification: Confidential</small></p> <p>WHERE WE ARE NOW</p> <p>Engagement with LCF:</p> <ul style="list-style-type: none"> • 14th Aug – Update from CAA – exploring option to set up property bond in early 2026 • 24th Sept - Property queries answered, including above. • 22nd Oct – Update from Govt on Expansion, planned distribution of leaflet and residential queries updated on website. <p>Communication to residents – Oct 30th</p> <ul style="list-style-type: none"> • Leaflet to addresses in Longford, Harmondsworth and Sipson <p>Response:</p> <ul style="list-style-type: none"> • As of one week following mailer - 290 unique visits to bespoke landing page heathrow.com/residentialproperty • 64 enquiries via phone or email <ul style="list-style-type: none"> • Majority expressed an interest in selling property <div style="display: flex; justify-content: space-around; align-items: center;">   </div>	<p>14. COMMUNITY ENGAGEMENT TEAM: undertake a risk assessment to ensure all information shared with communities remains accurate.</p>



Item	Action
<p>Engagement with LCF:</p> <ul style="list-style-type: none"> 14 August – Update from CAA – exploring option to set up property bond in 2026. 24 September - Property queries answered, including above. 22 October – Update from Govt on Expansion, planned distribution of leaflet and residential queries updated on website. <p>Communication to residents – 30 October</p> <ul style="list-style-type: none"> Leaflet to addresses in Longford, Harmondsworth and Sipson <p>Response to the leaflet distribution:</p> <ul style="list-style-type: none"> Within the first week - 290 unique visits to bespoke landing page <i>heathrow.com/residential property</i> 64 enquiries via phone or email - majority expressed an interest in selling property <p>Next stage – register interest in Heathrow expansion property schemes:</p> <p style="text-align: center; font-size: small;">Classification: Confidential</p> <p>NEXT STAGE – REGISTER INTEREST IN HEATHROW EXPANSION PROPERTY SCHEMES</p> <ul style="list-style-type: none"> Invite to register interest in proposed Home Purchase Bond and home relocation support service. Enables us to better understand demand and target those who may need help the most. Letter to go to residential properties identified in CPZ in previous 2019 Heathrow Expansion proposal. Also included - hard copy of Register Interest Form, plus FAQ document. Link to digital version on Heathrow website. Inside the form: <ul style="list-style-type: none"> General questions on property status. Feedback on any support or assistance needed, including digital. Feedback on any specific needs of vulnerable people Preferred method of communication Supported by existing helpline/email and link to interim hardship and blight schemes. Voluntary and not a formal document – there is no compulsion to either register an interest or sell to Heathrow at this stage.  <p>The next step in the property process will involve encouraging residents to register their interest in the proposed Home Purchase Bond and the Home Relocation Support Service. This stage is intended to help Heathrow understand demand, identify households that may need support, and plan engagement more effectively.</p> <p>A letter will be issued to residential properties within the Compulsory Purchase Zone (CPZ), as identified in the 2019 expansion proposal. The mailing will include a hard-copy Register Interest Form and an FAQ (frequently asked questions) document. The form will ask for general property details, preferred communication methods, any support needs (including digital support), and information on vulnerable residents who may require additional assistance.</p> <p>The process will be supported by existing contact channels, including the helpline, email, and signposting to interim hardship and blight schemes. The form is entirely voluntary and not part of the formal property process, residents are under no obligation to register an interest or to sell their home at this stage.</p>	



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<p>Early thoughts on home relocation support service:</p> <p style="text-align: center;"><small>Classification: Confidential</small></p> <p>EARLY THOUGHTS ON HOME RELOCATION SUPPORT SERVICE</p> <p>The home relocation support service is proposed to support homeowners, landlords and tenants within the Compulsory Purchase Zone. We are currently exploring:</p> <table border="1" data-bbox="148 501 1161 741"> <tr> <td data-bbox="148 501 373 741"> <p>1. Information and support</p> <p>Includes online guidance, explainer videos and articles as well as the ability to book in-person meetings with a dedicated team to support the home relocation process.</p> </td> <td data-bbox="411 501 638 741"> <p>2. Case management</p> <p>To manage applications for the proposed Home Purchase Bond, and to keep track of progress in home relocation.</p> </td> <td data-bbox="676 501 903 741"> <p>3. Wellbeing support</p> <p>Dedicated support for homeowners, landlords and tenants, with organisations that can provide wellbeing assistance that residents may need throughout the process</p> </td> <td data-bbox="938 501 1161 741"> <p>4. Property policies and governance</p> <p>A space for transparent set of policies available for each step of the process including eligibility criteria, valuations and legal support and complaints process.</p> </td> </tr> </table> <p>The service is intended to support local residents within the Compulsory Purchase Zone by providing dedicated online and in-person support for homeowners, landlords and tenants. It will also allow residents to make applications for a proposed Home Purchase Bond with flexibility and at their own pace.</p> <p>We will be seeking user input into the design of the home relocation support service</p> <p><small>16 03/02/2026</small> </p> <p>Early proposals for a Home Relocation Support Service (HRSS) designed to assist homeowners, landlords and tenants within the Compulsory Purchase Zone (CPZ). The emerging model includes four key elements:</p> <ol style="list-style-type: none"> 1. Information and Support – Online guidance, explainer videos and articles, alongside the option to book in-person meetings with a dedicated team to help residents navigate the relocation process. 2. Case Management – A system to manage applications for the proposed Home Purchase Bond and track progress throughout the relocation journey. 3. Wellbeing Support – Dedicated support for residents, including access to organisations that can provide wellbeing and practical assistance throughout the transition. 4. Property Policies and Governance – A transparent set of policies available for each step of the process, including eligibility criteria, valuation information, legal support, and complaints procedures. <p>The service aims to provide both online and in-person support tailored to local residents, enabling them to participate in the proposed Home Purchase Bond with flexibility and at their own pace. Heathrow confirmed they will be seeking resident input into the design of the service.</p>	<p>1. Information and support</p> <p>Includes online guidance, explainer videos and articles as well as the ability to book in-person meetings with a dedicated team to support the home relocation process.</p>	<p>2. Case management</p> <p>To manage applications for the proposed Home Purchase Bond, and to keep track of progress in home relocation.</p>	<p>3. Wellbeing support</p> <p>Dedicated support for homeowners, landlords and tenants, with organisations that can provide wellbeing assistance that residents may need throughout the process</p>	<p>4. Property policies and governance</p> <p>A space for transparent set of policies available for each step of the process including eligibility criteria, valuations and legal support and complaints process.</p>	
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<p>Current provisional timeline:</p> <p style="text-align: center;"><small>Classification: Confidential</small></p> <p>CURRENT PROVISIONAL TIMELINE</p> <p>17 03/02/2026</p> <p>Heathrow</p> <p>A leaflet was issued to nearby properties in October 2025. In Q1 2026, residents will be given the opportunity to register their interest in the proposed Home Purchase Bond and the Home Relocation Support Service (HRSS). Property owners will be able to progress applications at their own pace. The full Bond scheme and HRSS launch is planned, expected to be in 2026, but the date is still to be confirmed due to the need for clarity regarding cost recovery regulation.</p> <p>HARSA Harlington - <i>There are concerns about how compulsory purchase may affect our communities, based on what happened last time. Although we were told we could move at our own pace, many of us felt pressured due to removal vans coming daily, and this had a knock-on effect on the wider area including Harlington and Sipson. I'm also unsure whether Heathrow intends to buy only within the demolition zone or potentially across whole villages, which could again lead to large numbers of landlord-owned or House Multiple Occupants (HMO) properties. In 2010, some residents who registered early, later received additional compensation, while others who couldn't move due to family, schooling or personal circumstances missed out. Many of us have lived with blight for decades, and improvements we've made to our homes haven't been reflected in value.</i></p> <p>Harmondsworth Allotment Association - <i>Residents in the Wider Property Offer Zone (WPOZ) in Harmondsworth have concerns e.g. Harmondsworth Lane, what's is going to happen to them?</i></p> <p>GW - <i>Lessons have been learnt by not giving residents sufficient time to be in control of the process and this now aims to give residents more control, including an 'at your own pace' approach, with potentially doubling their time to search and move whether locally or regionally. Those in the CPZ will be prioritised first (e.g. launching the proposed bond), with wider areas to follow, timings for wider areas are not yet set.</i></p> <p>Friends of the Great Barn - <i>If residents move after the four years, will homes be revalued and when are going to set the blight payment date?</i></p>	



Item	Action
<p>GW – Yes. A ‘day one’ valuation is set when entering the bond, and if a resident moves later, the property will be revalued at the point of move and index linked to Consumer Price Index (CPI) inflation. Valuations in the CPZ will be carried out by independent Royal Institute of Chartered Surveyors (RICS) registered surveyors on an unblighted basis, using comparables from unaffected areas. To ensure fairness, residents choose one valuer and Heathrow appoints another from a panel; if the two valuations are within 10%, the average is used. If not, we’ll ask for a third independent valuer with an offer made of the two closest valuations. Heathrow has no influence or control over the valuation process.</p> <p>Heathrow – The process is not yet set for future property policies. The valuation approach described reflects one possible option and is based on how the Interim Property Hardship Scheme operates. Further engagement is still to take place.</p> <p>Colnbrook Residents Association - <i>Will decades of blight and home improvements be reflected?</i></p> <p>GW – I understand your concerns and will take on board your feedback and observations. We will explore what additional assurances can be provided regarding the valuation process. Improvements are typically reflected in professional valuations and are explicitly referenced within valuation reports. Further detail will be developed in due course.</p> <p>Harmondsworth Allotment Association - <i>Have any additional properties been purchased since November 2025?</i></p> <p>GW - One additional purchase under the hardship scheme has been completed at Summerhouse Lane and a purchase on Hatch Lane by statutory blight. Prices are visible via the Land Registry Search.</p> <p>Longford Residents Association - <i>Given the mental health impacts and ongoing uncertainty, how will residents be involved and supported? Members were asked for feedback on Heathrow property schemes to which we submitted a detailed response in March (2025). How has this influenced anything you are implementing at this stage?</i></p> <p>Heathrow – We fully recognise the impact this continued uncertainty has had on the wellbeing of residents, and we are committed to addressing this directly. We propose a working group involving LCF members within CPZ, ask for feedback on specific topics such as mental health and wellbeing assistance, valuation/ relocation support and to provide more frequent updates. Engagement levels will inevitably vary, so the group will aim to represent homeowners, renters and others affected. A proposal and draft Terms of Reference will be brought back for input (including input from CISHA). Community meetings in areas such as Harmondsworth and Longford would be appropriate once timelines are confirmed. Thank you, Longford Resident’s Association, for the feedback you submitted to us last year on current property schemes. To provide reassurance, the opportunity to input into development of future property policies has not been missed. The feedback will be passed to the Property team to review.</p>	<p>15. COMMUNITY ENGAGEMENT: develop and send proposals for a new working group for home relocation support scheme</p>



Item	Action
<p>HEATHROW BUSINESS UPDATE – BECKY COFFIN, COMMUNITIES & SUSTAINABILITY DIRECTOR, HEATHROW</p> <p>Heathrow have launched two new partner primary schools as part of their ongoing work with local schools: Bedfont Primary School and Stanwell Fields Primary School, were both agreed in December. Heathrow is pleased to be working in new areas, and Becky Coffin has visited both schools to meet the headteachers. Heathrow are committed to reaching 10 partner schools by 2030 with the total now at seven. Heathrow thanked the forum members who helped identify suitable primary schools. Heathrow looks forward to continuing the development of this programme.</p>	
<p>AOB</p> <p>Longford Residents Association - <i>Does the third runway planning application have any impact on the already approved easterly alternation planning permission?</i></p> <p>Heathrow - The two planning processes are completely separate.</p> <p>Longford Residents Association – <i>Is there a timeline for when the Section 106 agreement for Easterly Alternation planning permission will be finalised?</i></p> <p>Heathrow - The Section 106 obligations are still being worked through and that no confirmed completion date is currently available. Section 106 sets out legally binding obligations that Heathrow must meet before the planning permission can take full effect.</p> <p>Stanwell Events - <i>Thank you to those involved in the recent partnership with the primary schools in Stanwell and Bedfont.</i></p> <p>Chair – The next Local Community Forum meeting will take place on 17th March in a community venue (TBC). Suggestions for community venues are welcomed.</p> <p>MEETING CLOSE: 20:28</p>	<p>16.LCF MEMEBERS: Send suggestions for community venues for the next LCF.</p>