



## Safety Alert

### Reminder: Baggage Hall Safety



#### Background

A baggage hall colleague suffered serious injuries to her leg when her foot was caught between a baggage trailer (dolly) and a baggage make up dock edge in Terminal 4.

The incident is currently being investigated, but it is important that we reinforce to all Team Heathrow colleagues who work in baggage the importance of moving safely around the Baggage Hall and follow the safety points below.

Please have conversations with your colleagues about this incident and look out for yourself and each other while walking or working in the Baggage Hall environment.

We want everyone at Heathrow to go home safe well and happy to your family and loved ones. The time you think you are saving isn't worth the risk.

- Always use safe walking routes and pedestrian crossings
- If a route is obstructed please wait or find an alternative safe route
- Always wear correct PPE

**Never walk in front of or between vehicles, nor between vehicles and barriers or dock edges**

#### Enquiries

This incident will be discussed at the upcoming Baggage Safety User Groups (BSUGs). If you have any safety concerns or questions please do not hesitate to speak with either your safety representative or your local Baggage Operational teams. Enquires relating to the content of this Safety Alert should be addressed to Heathrow Baggage Operations who can be contacted via [SHSWH@heathrow.com](mailto:SHSWH@heathrow.com). Additional Safety Alerts and content is available at [Heathrow.com/airside](http://Heathrow.com/airside)

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