

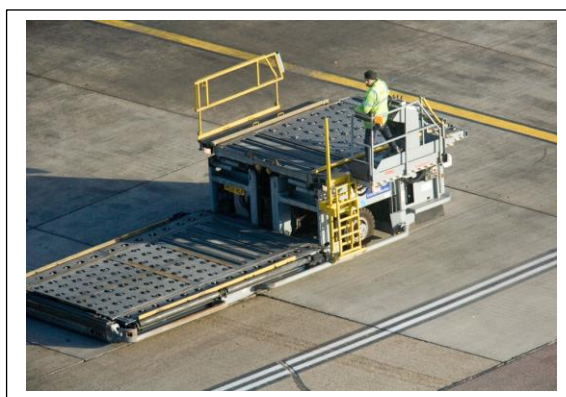
Safety Alert

Ramp Safety Hazards

11 April 2022

ASGrOps_SA_036

V1.0



Background

The purpose of this Safety Alert is to remind colleagues of the risks and hazards associated with ground handling and the turning around of aircraft, particularly following a significant incident that occurred on the airfield in February. Over the past few months, aircraft movements on the airfield have been steadily increasing and the introduction of the summer schedule has seen this increase further. The ramp environment can be congested and involves multiple stakeholders operating alongside each other in a restricted footprint.

Safety Considerations

Colleagues are reminded to refer to company procedures and follow these at all times. Remain alert and consider activity taking place around you, particularly vehicle movements on stand. Remain clear of any 'no-go' zones around equipment, especially dollies, ULD elevators and belt loaders. Unsafe acts should be challenged and reported. Any safety concerns should be raised with your employer or Airside Operations. Correct PPE should be worn for the task you are undertaking and this should be kept in a clean and serviceable condition.

Consider that colleagues around you may be new to the airport environment or returning after a prolonged absence. This introduces additional risk to the operation whilst these individuals gain experience. As above, unsafe acts or deviations from procedures should be challenged and reported.

Equipment should only be operated by those trained to do so, in the manner for which it was designed and should be thoroughly inspected by the user prior to use. Any defects should be reported via your company's faulting process and if required, the equipment should be 'red-tagged' and removed from service.

In the event of any incident occurring, APOC should be contacted via 222 from any internal HAL telephone or the yellow phones at the head of each stand, or on 020 8759 1212 from an external phone.



Enquiries

Any questions regarding this Safety Alert should be addressed to the Airside Safety and Assurance Team at airside_safety@heathrow.com. Additional information can be found at heathrow.com/airside.

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