



Roads, Vehicles & Equipment

Safety Alert

Cargo Agent Injury to Fingers

11 January 2023

ASGrOps_SA_045

V1.0

1. Introduction

On 8th January 2022, a cargo agent sustained an injury to two of their fingers whilst handling a cargo pallet that had become stuck on the flat bed of a vehicle. In trying to free the pallet, they used their hand and the pallet moved – which resulted in the pallet crushing their fingers against the side rail of the vehicle. The agent's finger nail was removed and skin of their finger exposed. They were transferred to hospital and received stitches for their injuries.

2. Safety Considerations

- Always wear company issued Personal Protective Equipment, including gloves where appropriate
- Follow your company's procedure for the safe movement of stuck pallets and ULD's
- Challenge unsafe acts and actively report close calls via your company's reporting channels and through the Airport Community App
- Report emergencies and incidents via 222 or 020 8759 1212

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

Reference:

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