



Roads, Vehicles & Equipment

Safety Alert

Ramp Agent Injury to Finger

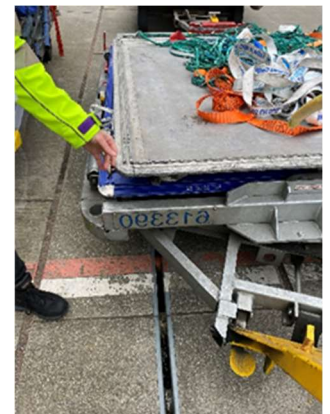
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V1.0

1. Introduction

Two ramp agents were attempting to manoeuvre an empty PKC pallet on an LDL loader. The pallet was stuck between the edges of the platform because it is not uniformly square, one edge is slightly longer than the other. An investigation has been initiated, however at present it is understood that the two ramp agents needed to rotate it manually 90-degrees. In the process of rotating the pallet, the injured party's middle finger was caught underneath the pallet corner and the platform bed. This resulted in a severe injury to their finger.



2. Safety Considerations

- When handling loads, consider the risk from trapping or crushing body parts
- Ensure you follow your company's manual handling processes and procedures and if unsure, ask your supervisor
- When working with others, plan your work and communicate prior to undertaking tasks. Communication is critical during two-person activities
- Report close calls and unsafe acts via your company's reporting channels and through the Airport Community App.

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

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