

Heathrow expansion consultation: Feedback form

OCTOBER 2026

This consultation builds on substantial technical design work, previous consultation and extensive engagement over several years. The proposed scheme is comprehensive and includes the holistic development of the entire airport, including road, rail and passenger interchange infrastructure, and includes responsible proposals for environmental measures to mitigating any potential effects. The purpose of this consultation is to understand your views on our latest plans before submitting an application for development consent.

WHY YOUR FEEDBACK IS IMPORTANT

This consultation is an opportunity for those most affected by Heathrow's airport expansion proposals to provide feedback before we make an application for development consent. The consultation sits alongside our ongoing engagement programme with stakeholders and other interested groups, including neighbouring local councils.

We encourage everyone with an interest in the proposals to review the consultation materials and share your views. All responses received during the consultation period will be recorded, analysed and considered as we prepare our application for development consent.

**Please use this feedback form to respond to our consultation.
The deadline for responding to the consultation is 23:59 on 22nd December 2026.**

RESPONDING TO THIS CONSULTATION

There are three sections in this Feedback Form:

- **Part One** – information to help us understand who is providing the feedback to us
- **Part Two** – an opportunity to provide us with your overarching comments on the project
- **Part Three** – an opportunity to provide comments against specific topics that we are seeking feedback on

You do not need to answer every question. Please complete as many questions as you would like.

Once completed, please return this feedback form to **FREEPOST EXPANSION CONSULTATION**. You do not need a stamp. Alternatively, you can drop it off at one of the Public Consultation events or fill it in online.

Other ways to provide feedback include:

- Completing this form online – heathrow.com/expansion
- Emailing – expansionconsultation@heathrow.com
- Writing to us – **FREEPOST EXPANSION CONSULTATION**

Information about our proposals can be found at heathrow.com/expansion with key documents including:

- **Consultation Document** – a detailed overview of our proposals
- **Consultation Summary Document** – a shorter summary of our proposals
- **'In Your Area' booklets** – which set out how the proposals will affect the communities closest to the airport where the majority of works will take place
- **Draft and interim property policies and Noise Insulation Policy** – covering residential, agricultural and commercial property interests, these policies explain the compensation, support and assistance that could be available to eligible property owners and occupiers affected by Heathrow expansion

The website also includes an online version of this Feedback Form as well as information about the consultation events and where printed copies of our documents will be available to view.

If you would like support with providing your feedback, please contact our team on **0800 307 7996** who will be able to help make sure your views are included.

Part One – about you

Your views are important to us and will help us as we finalise our plans. The provision of contact details is optional and your comments will still be considered if provided anonymously.

Name

Postcode / Location

Are you responding on behalf of an organisation or group? (please tick): Yes ☐ No ☐

If yes, which one:

☐ Please confirm you have authorisation to respond to the consultation on behalf of this organisation.

How would you describe your interest in Heathrow expansion?

- | | |
|--|---|
| ☐ Local resident | ☐ Local representative (e.g. Councillor, MP) |
| ☐ Potentially affected landowner or tenant/occupier | ☐ Local business owner |
| ☐ Regular visitor to the area | ☐ Local interest group member |
| ☐ Statutory organisation | ☐ Other |

Please provide further details here if required.

For information on how we use your personal data, please see the Privacy Notice on page 18 of this Feedback Form.

Part Two – overarching comments

Please use the space below to provide your comments on our proposals for Heathrow expansion.

In particular - and in line with the focus of the consultation - we welcome comments on:

- our proposed scheme, including the changes made since our 2019 consultation;
- our construction proposals and how we propose to manage construction effects;
- our proposals for future runway operations and how we propose to manage their effects;
- our proposals for surface access to and from an expanded Heathrow; and
- our proposed measures to manage the effects of expansion, including our Community Compensation Fund, Property Policies and Noise Insulation Policy.

More detailed comments on specific topics can be provided in Part Three.

Part Three – questions on specific topics

Our proposed scheme – design and effects

The design of the proposed scheme takes account of the location of existing features and infrastructure, including those necessary for the ongoing efficient operation of the airport. It has been developed taking into account feedback from previous consultations, as well as community, consumer and stakeholder engagement and our ongoing design and assessment work.

For more information on the design of the airport expansion, please refer to page 11 of the Consultation Summary Document or Chapter 3 of the Consultation Document.

The potential effects of the scheme on local areas and how we propose to reduce them are set out in our 'In Your Area' booklets, which cover:

- | | |
|-------------------------------------|---------------------------------------|
| 1. Bedfont, Hatton and Feltham | 6. Iver and Richings Park |
| 2. Colnbrook, Poyle and Brands Hill | 7. Longford |
| 3. Cranford | 8. Old Windsor, Datchet and Wraysbury |
| 4. Harlington | 9. Sipson |
| 5. Harmondsworth | 10. Stanwell and Stanwell Moor |

Question 1: Please provide us with your comments on our proposed scheme design, in particular, the changes made since our 2019 Airport Expansion Consultation.

Construction

Planning the construction activity for Heathrow expansion is an integral part of our proposals. We have carefully considered the potential effects of construction on neighbouring communities and surrounding areas and aim to manage these effects as effectively as possible.

For more information on our construction proposals please see pages 18 - 25 of the Consultation Summary Document, Chapter 5 of the Consultation Document and the 'In Your Area' booklets.

Question 2: Please provide your comments on our construction proposals and how we will manage their effects.

Where appropriate, please specify the location to which you are referring in your response.

Operating an expanded airport

How we will manage future flight operations

How we operate flights in and out of an expanded Heathrow airport is an important part of our proposals. These have been developed in response to previous consultations and include options for providing predictable periods of respite from aircraft noise and changes to managing night flights.

To learn about our proposals please see pages 26 -29 of the Consultation Summary Document or Section 5.2 of the Consultation Document.

Question 3: Please provide your comments on our proposals for managing future flights in and out of the airport.

How we will manage surface access

Surface access means how people and goods travel to and from Heathrow by land-based transport from across the UK. This includes travelling by private car, taxi or private hire vehicle, public transport such as bus, coach, train and the London Underground, and active travel such as walking, wheeling and cycling.

For more information on how we propose to manage surface access to and from Heathrow please see page 30 of the Consultation Summary Document or Section 5.3 of the Consultation Document.

Question 4: Please provide comments on our proposals for how people and goods would travel to and from Heathrow by land.

Managing environmental effects

How we will manage noise

We are seeking feedback on our proposals for noise mitigation measures during construction and operation of the expanded airport. These include our draft Code of Construction Practice, our plans to develop a Noise Envelope, proposed airfield measures and our Noise Insulation Policy.

For more information on how we propose to manage noise during construction and operation see pages 34 -35 of the Consultation Summary Document, Section 6.1 of the Consultation Document, and our Noise Insulation Policy.

Question 5: Please provide us with your comments on our proposals for how we will manage noise, including from aircraft, traffic and construction.

How we will manage air quality

We are seeking feedback on our air quality management proposals for construction, managed growth, aircraft emissions and road traffic emissions.

For more information on how we propose to manage air quality during construction and operation please see page 36 of the Consultation Summary Document or Section 6.2 of the Consultation Document.

Question 6: Please provide us with your comments on our proposals for how we will manage air quality.

How we will manage other environmental effects

We are seeking feedback on the environmental measures we have developed to manage our environmental effects. This includes our proposals in relation to 'Blue and Green Infrastructure' (a term we use to describe water and land-based habitats), the historic environment and carbon.

This information can be found on pages 40 - 41 of the Consultation Summary Document or in Chapter 6 of the Consultation Document.

Question 7: Please provide us with your comments on our proposals for managing environmental effects.
Please specify the topic to which you are referring in your response.

How we will manage the impact on the health of surrounding communities

We are seeking feedback on our approach to understanding and planning to minimise the health impacts of our proposals.

For more information on how we propose to manage health issues, see page 42 of the Consultation Summary Document or Section 6.7 of the Consultation Document.

Question 8: Please provide us with your comments on our approach to managing the health impact of our proposals.

Our property policies

How we will manage compensation for those most affected by our proposals

We recognise that Heathrow expansion could affect people who own, rent or manage property near the airport. Additional land would be needed for expansion and as a result, some residential, commercial and agricultural properties could be required for the project.

Our property policies are designed to provide clarity about the support that could be available and help you understand your options. Together, these policies explain the compensation, support and assistance that is available to eligible property owners and occupiers affected by Heathrow expansion.

The policies include:

- Draft Residential Owner Occupier Policy
- Draft Residential Landlord Policy
- Draft Residential Tenant Policy
- Draft Agricultural Land and Property Policy
- Draft Commercial Property Policy
- Interim Property Hardship Scheme
- Draft Support Schemes for Neighbouring Property
- Draft Professional Fees Policy

For more information on our proposals for property compensation, see pages 44 -46 of the Consultation Summary Document or Chapter 7 of the Consultation Document.

Question 9: Please provide your comments on our draft property policies.

Please specify the policy to which you are referring in your response.

Question 10: What types of support, services, or practical assistance would be most valuable to you if you needed to move home because of Heathrow’s expansion plans, and are there any additional measures Heathrow should consider providing to help make the relocation process easier?

Community Compensation Fund

We are proposing a new Community Compensation Fund as part of our expansion proposals to help improve the quality of life in the area around the airport.

For more information on our proposals for a Community Compensation Fund, see page 50 of the Consultation Summary Document or Chapter 7 of the Consultation Document.

Question 11: Please provide your comments on the proposed Community Compensation Fund along with ideas where support from the Fund could be beneficial to local communities.

Further comments

Question 12: If there is anything else you would like to tell us regarding our proposals for Heathrow expansion or the consultation, please use the box below.

Equality monitoring (optional)

Heathrow Airport Limited wants this consultation to be fair, inclusive and accessible. We invite you to answer some optional questions about your background (age, ethnic origin and disability/health) so that we can understand whether our consultation is reaching all parts of the community, including people with protected characteristics, and identify groups we may need to engage with differently. Answering them is entirely optional, and it will not affect how your feedback is considered.

Your answers will be held together with your feedback form. They will only be analysed and reported in aggregated and anonymised form, including when shared with the Heathrow Expansion Independent Community Engagement Board. They will not be used to assess or weight your response.

☐ I consent to Heathrow Airport Limited using the information I give in this section, including information about my ethnic origin and health/disability, for equality monitoring as described above.

If you do not tick the box, please leave this section blank. You can withdraw your consent at any time by contacting expansionconsultation@heathrow.com. If you do, we will delete your answers to this section, but your consultation response will not be affected. Withdrawal will not affect analysis already carried out. For more information, see the Heathrow Expansion privacy notice.

Do you consider yourself to have a disability? (please tick): Yes ☐ No ☐ Prefer not to say ☐

How would you describe your ethnic background?

- | | |
|--|--|
| ☐ White English/Welsh/Scottish/Northern Irish/British | ☐ Irish |
| ☐ Gypsy or Irish Traveller | ☐ Any other White background |
| ☐ White and Black Caribbean | ☐ White and Black African |
| ☐ White and Asian | ☐ Any other Mixed or Multiple ethnic background |
| ☐ Asian/Asian British | ☐ Indian |
| ☐ Pakistani | ☐ Bangladeshi |
| ☐ Chinese | ☐ Any other Asian background |
| ☐ Black African | ☐ Black Caribbean |
| ☐ Black British | ☐ Any other Black/African/Caribbean background |
| ☐ Arab | ☐ Any other ethnic group |
| ☐ Prefer not to say | |

What is your age?

- | | | | |
|--------------------------------|--------------------------------|--|--------------------------------|
| ☐ 16-24 | ☐ 25-34 | ☐ 35-44 | ☐ 45-54 |
| ☐ 55-64 | ☐ 65+ | ☐ Prefer not to say | |

Notes

Privacy Notice

This privacy notice tells you what to expect when Heathrow Airport Limited (“Heathrow”) processes your personal data in relation to the Heathrow Expansion Programme.

Heathrow Expansion Programme means Heathrow Airport Limited’s programme of activities relating to the planning, development and delivery of proposals to expand Heathrow Airport, including the preparation and promotion of a Development Consent Order (DCO) and associated project activities.

Heathrow is committed to protecting your personal data and handling it in accordance with all applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR).

What information will we collect about you?

Heathrow Airport Limited may collect and use personal data in connection with the Heathrow Expansion programme, including the development and submission of a DCO. This may include activities such as land referencing and property matters, public consultation, community and stakeholder engagement, participation in panels and forums, supplier engagement, event management, and other project-related activities. We process personal data relating to individuals who engage with the project, are affected by it, or have expressed an interest in it.

The personal data we collect will vary depending on your relationship with the Heathrow Expansion programme and the purpose of the engagement. This information may include, but is not limited to:

- Name
- Postal address
- Email address
- Telephone number(s)
- Organisation, company or employer details
- Job title or professional role
- Details of land ownership, occupation, rights, interests in land or tenancies
- Correspondence and records of communications or engagement with you
- Survey information
- Payment information
- Demographic and equality monitoring information, including age and ethnic origin, and relevant information about health, disability or other personal circumstances, where needed for the activity concerned. Equality monitoring questions are optional and help us assess participation and impacts on different groups.
- Records of attendance at meetings, events, workshops, panels, forums, consultations or stakeholder engagement activities

- Views, feedback, responses or submissions provided as part of consultations, surveys, engagement activities or project-related discussions
- Technical information, such as IP addresses and browser details, used to validate online submissions and help prevent fraudulent or automated responses.
- Any other information you choose to provide to us in connection with Heathrow Expansion activities.

This information may be collected directly from you, from publicly available sources, from organisations acting on behalf of Heathrow Expansion, or from third parties (where permitted by law).

We use personal data to plan, develop and deliver the Heathrow Expansion programme, including the preparation and submission of the Development Consent Order (DCO). This includes maintaining land and property records, compiling and maintaining a Book of Reference, carrying out consultation and engagement activities, administering stakeholder groups, panels and forums, managing relationships with suppliers and professional advisers, responding to enquiries and feedback, and meeting our legal and regulatory obligations. We may also use personal data for other purposes that are compatible with and directly related to the delivery of the Heathrow Expansion programme.

How will Heathrow use the information it collects about me?

Personal data collected will be used only where necessary and proportionate for the processing, including but not limited to the following purposes:

- To identify landowners, occupiers, and parties with an interest in land directly or indirectly affected by the proposed development
- To prepare, submit and maintain documentation required for the Development Consent Order (DCO) process
- To engage with affected parties in relation to land access, rights, acquisition, or other matters
- To comply with obligations under the Planning Act 2008 and associated legislation
- To deliver the work required as part of any further Heathrow Expansion work.

We will only collect and use your personal data where we have a lawful basis to do so under UK data protection law. In connection with the Heathrow Expansion programme, including activities undertaken to meet regulatory and planning requirements, the following lawful bases may apply:

- Legal obligation – where processing is necessary for us to comply with applicable legal or regulatory requirements, including obligations arising under the Planning Act 2008 and related legislation.

- Legitimate interests – where processing is necessary for our legitimate interests in planning, developing and delivering Heathrow Expansion; engaging with communities, landowners, stakeholders and suppliers; understanding and assessing potential impacts; and managing related enquiries, consultations and project activities.
- Consent – where you have given your consent for a specific use of your personal data.
- Contract – where processing is necessary to perform a contract with you, or to take steps at your request before entering into a contract.

Personal data collected for the DCO process and the Heathrow Expansion programme may be shared, where necessary, with third-party suppliers and professional advisers supporting the Heathrow Expansion programme, including consultation and community engagement, IT and data hosting providers, HM Land Registry and its affiliates, and relevant central government and regulatory bodies. Your personal information may be processed outside the UK. Where this occurs, we rely on applicable UK adequacy regulations or appropriate safeguards required by data protection law. Where applicable, you can request a copy of the international transfer safeguards using the contact details below.

We may use artificial intelligence (AI) tools while processing information. For example, to help identify trends and insights or as otherwise set out in this privacy notice. Where we do so, appropriate safeguards are in place to protect personal data. We use automated tools (including AI-enabled tools) to support parts of our process, but we do not make final decisions based solely on automated processing. Decisions that materially affect individuals involve meaningful human review. Where automated processing is used to support or significantly influence decisions, we will provide clear information about this and how it works, and we will put in place safeguards in line with applicable law (including the UK GDPR as amended by the Data (Use and Access) Act 2025 (DUA)) and relevant guidance from the Information Commission's Office.

How long will Heathrow keep my information?

We will retain personal data for as long as necessary to support the Heathrow Expansion programme, including activities associated with the Development Consent Order (DCO) application process. Information may be retained to comply with applicable regulatory requirements, including requirements arising from the Planning Act 2008 and related planning processes, to maintain project records, and to establish, exercise or defend legal claims. Retention arrangements are kept under regular review to ensure personal data is not retained for longer than necessary.

We may also disclose your personal information to the police, tribunals, courts, regulators or other authorities where necessary and lawful to assist with investigations, report security incidents or suspected unlawful acts, or comply with legal requirements.

What rights do I have over my personal data?

Under UK GDPR, you have the right to:

- Access your personal data by making a subject access request
- Request rectification, erasure or restriction of your personal information processed in connection with Heathrow Expansion, subject to the applicable legal conditions.
- Object to the processing of your information where this is justified
- Data portability
- Where we rely on your consent, you may withdraw it at any time without affecting the lawfulness of processing before withdrawal.

To exercise your rights please contact the Heathrow Data Protection Officer using the following contact details:

By Post - Data Protection Officer, Heathrow Airport Limited, The Compass Centre, Nelson Road, Hounslow, Middlesex TW6 2GW

By Email - privacy@heathrow.com

What if I find your response unsatisfactory?

If you would like to make a data privacy-related complaint, please contact us at privacy@heathrow.com

Should you find our response unsatisfactory, you have the right to lodge a complaint with the supervisory authority – the Information Commission's Office (ICO). You can find more information on the ICO website at <https://ico.org.uk/concerns/> regarding the complaints process.

Changes to this privacy notice

This Privacy Notice is effective from the date of publication and will be kept under regular review. Any updates will be accessible via www.heathrow.com/expansio/privacy-notice.



What happens next?

Thank you for completing this Feedback Form.
Your views are important to us.

You have until 23:59 on 22nd December 2026 to return this form to us.

To ensure that all feedback is captured fairly, consistently, and in a format that can be properly considered as part of the consultation process, responses submitted via social media channels will not be accepted.

At the end of this consultation we will analyse and consider all of the feedback received as we develop our proposals.

If you would like this document in an alternative format, please contact us on 0800 307 7996 or send an email to us at: expansionconsultation@heathrow.com

अगर आपको इसकी हिंदी में एक कॉपी चाहिए,
तो कृपया हमारी कम्युनिटी टीम से संपर्क करें।

إذا كنت بحاجة إلى نسخة من هذا النص باللغة العربية،
يُرجى التواصل مع فريق المجتمعات لدينا.

Jeśli potrzebujesz kopii tego dokumentu
w języku polskim, skontaktuj się z naszym
zespołem ds. społeczności.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸਦੀ ਕਾਪੀ ਦੀ ਪੰਜਾਬੀ ਵਿੱਚ ਲੋੜ ਹੈ, ਤਾਂ
ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੀ ਕਮਿਊਨਿਟੀ ਟੀਮ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو اردو میں اس کی کاپی درکار ہو تو براہ کرم
ہماری کمیونٹیز ٹیم سے رابطہ کریں۔

There are lots of ways you can contact us and find out more information:

- visit our project website: heathrow.com/expansion
- send us an email at: expansionconsultation@heathrow.com
- call our dedicated consultation FREEPHONE: **0800 307 7996**

